

# House rules for the area waterfall, and stages Town Hall

## TERMS AND CONDITIONS FOR OUR VISITORS

Welcome to this year's Triberg Christmas Magic! Several hours of experience and relaxation lay ahead of you and we hope you will have a great time. Enjoy the event. However you are requested not to disregard the usual consideration and precaution. This especially means to show responsibility for yourself and for others and to follow the below rules.

### 1) DOMICILIARY RIGHTS

- 1.1 By entering the event site you agree with these house rules.
- 1.2 The organizer is entitled to expel visitors, who violate the house rules, from the event site without compensation.
- 1.3 At the entrances to the event area security controls can be applied for your protection and because of the need to ensure safety and order.
- 1.4 Guests are prohibited from bringing along alcoholic beverages, glass bottles, full cans, any type of weapon or fireworks.
- 1.5 German law for the protection of the youth is applicable throughout the event area.

### 2) ADMISSION FEES

- 2.1 The admittance to the event area is only allowed with valid entry wristbands at the designated visitor entrances. The entry wristbands have to be worn firmly fixed on the wrist and shall be presented upon request during your stay. They solely are effective on day of sale (a specific colour applies per day) and cease to be valid after midnight with exception of season tickets. These are valid during the entire event from December 25th till December 30th 2016.
- 2.2 Persons under the influence of alcohol or intoxicating substances may be refused entry or can be removed from the event area.
- 2.3 Visitors found without legally acquired entry wristbands will be obliged to pay the double admission fee.
- 2.4 If the realization of the event is not possible for reasons attributable to the organizer, the ticket price will only be refunded if the acquired original ticket is presented.  
Warranty claims against the organizer only exist, if the ticket is traceably purchased at an authorised advance booking office
- 2.5 Programme changes are reserved to the organizer. If particular artists have cancelled, the organizer is obliged to offer an equivalent replacement. If particular artists have cancelled, there is no right for a refund of the admission price.
- 2.6 By purchasing a ticket, the purchaser transfers the right to personal photographs and all other potential forms of copyright required, personal and other rights, exclusive, transferable, temporally, spatially and contents-wise unlimited rights to production of audio, audiovisual, and visual recordings if necessary later edited, and the rights to any resulting products to the organizer.

2.7 The purchaser of a ticket is responsible for travelling to and from the events, he parks his car at own risk. The organizer shall not be liable for any damages to parked vehicles  
2.8 With the purchase of a ticket, the buyer and/or the ticket holder accept the General Terms and Conditions of TWZ Event GmbH. General Terms and Conditions are available at following link: <https://www.twz-event-gmbh.de/index.php?id=agb> or the written form will be delivered by cash desk staff.

### **3) GENERAL SAFETY REGULATIONS**

3.1 This event will take place in wintertime. The organizer ensures clearing snow and salting of public ways. Entering the area you should wear clothing and shoes appropriate for the weather conditions.

3.2 The fire protection instructions must be observed. Ignition of fireworks is strictly forbidden.

3.3 Visitors may not leave the paths and places of the event area.

3.4 Within the entire event area it is not permitted to possess or carry weapons or dangerous objects (guns, knives, brass knuckles et cetera)

3.5 Orders and instructions of our staff shall be unconditionally obeyed.

3.6 Deliberate clamour is prohibited.

3.7 Bringing sporting equipments (sled, skis et cetera) onto the event area is not permitted.

3.8 Fairy lights serve as decoration. It is not allowed to play with them, to modify them or to exert other mechanical influences on them. Parents are responsible for their children.

### **4) USE OF THE FACILITIES AND ATTRACTIONS**

4.1 The event area is at your disposal in regards of general use. Please consider that visitors are not admitted at the show stages.

4.2 Paths and steps may not be used to stand (except the steps in front of the outdoor stage). They must be passed rapidly.

4.3 Please obey the instructions and orders of our staff implicitly. If you still will disregard the orders, our staff is authorized to expel you from the event area without this giving rise to any claim for compensation on your part.

4.4 Furthermore you are liable for all damages caused by your disregarding or deliberate destruction.

### **5) USE OF PLAY EQUIPMENT / ROUNDABOUT / LABYRINTH**

In principle the use of play equipments and similar facilities is at own risk.

### **6) DUTY OF SUPERVISION**

We point out to all parents and group leaders that they have duty to supervise their charges accurately since we cannot release them from this duty. In this context, parents and accompanying persons are also responsible for any damage caused by the people in their charge.

## **7) RESTRICTION OF LIABILITY**

We only are liable for damage caused by intention or gross negligence of our staff. In particular, no liability is taken for items brought to the area. You attend the event self-responsibly and at your own risk. We will not accept liability for any damage to human health or property.

## **8) DAMAGE REPORTS**

8.1 All the facilities in the park are maintained and supervised carefully.

8.2 Nevertheless, if you suffer any damage or injury which is not due to your own fault, please report this to the information office before leaving the area. Please also report to us if you suspect that any damage may occur later, as a result of some event.

8.3 Compensation of damages is excluded if a damage report is made after leaving the area.

## **9) ADVERTISING AND SALES OF PRODUCTS AND SERVICES**

Publicity within our event area, as well as the sale of products and services is only permitted with prior written consent of the organizer.

## **10) PYROTECHNICS**

At events with pyrotechnics (fire show) or fireworks there are potential risks to hearing damage, to health and property. It could result in loud bangs and smoke development and so-called "fallout", in other words, capsules and cardboard remnants can fall to the ground. During the fire show at the waterfall strobe flashes and laser light will be used. In some circumstances certain frame frequencies can cause epileptic seizures. Epileptics and person imperilled by epilepsy should avoid the stroboscopic illumination area.

## **11) FILMING AND PHOTOGRAPHY**

Any kind of professional photo and film shoots used for commercial purposes are prohibited (except photos and recordings taken for private use).

Infringements will be pursued legally and implies liability to pay damages and can be punished with an expulsion from the event.

## **12) PLEASE NOTE: VIDEO SURVEILLANCE**

For reasons of safety the entire area is protected by video surveillance.

**We wish you a happy day and hope you will enjoy  
the Triberg Christmas Magic.**

In addition to the house rules the General Terms and Conditions of TWZ Event GmbH are valid.

The following link will provide the General Terms and Conditions

<https://www.twz-event-gmbh.de/index.php?id=agb>

**Triberg, December 2016**

**Organizer**

**TWZ Event GmbH**